

HOMESTATEHEALTH - Did you have an illness, injury or condition that needed care right away?

The FREQ Procedure

UrgentCare	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	1481	40.68	1481	40.68
No	2160	59.32	3641	100.00
Frequency Missing = 14				

HOMESTATEHEALTH - How often did you get care as soon as you needed?

The FREQ Procedure

UrgentCareFast	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	64	4.35	64	4.35
Usually	152	10.33	216	14.67
Always	1256	85.33	1472	100.00
Frequency Missing = 2183				

HOMESTATEHEALTH - Did you get a checkup or routine care at a doctor's office as soon as you needed?

The FREQ Procedure

CheckupsFast	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	166	6.40	166	6.40
Usually	516	19.90	682	26.30
Always	1911	73.70	2593	100.00
Frequency Missing = 1062				

HOMESTATEHEALTH - Did you and your doctor/health provider talk about specific things you could do to prevent illness?

The FREQ Procedure

PreventIllness	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	2025	73.03	2025	73.03
No	748	26.97	2773	100.00
Frequency Missing = 882				

HOMESTATEHEALTH - Did you and your doctor/health provider talk about starting or stopping a medication?

The FREQ Procedure

MedStartStop	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	976	35.15	976	35.15
No	1801	64.85	2777	100.00
Frequency Missing = 878				

HOMESTATEHEALTH - Did you and your doctor/health provider talk about reasons you might want to take a medicine?

The FREQ Procedure

MedDiscuss	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	927	95.27	927	95.27
No	46	4.73	973	100.00
Frequency Missing = 2682				

HOMESTATEHEALTH - Did you and your doctor/health provider talk about reasons you might want to stop taking a medication?

The FREQ Procedure

MedNoDiscuss	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	644	66.67	644	66.67
No	322	33.33	966	100.00
Frequency Missing = 2689				

HOMESTATEHEALTH - Did you and your doctor/health provider ask what you thought was best for you when discussing starting or stopping a medication?

The FREQ Procedure

MedBestAsk	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	758	78.88	758	78.88
No	203	21.12	961	100.00
Frequency Missing = 2694				

HOMESTATEHEALTH - How would you rate your health care quality in the last six months?

### The FREQ Procedure

CareRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Bad	127	4.56	127	4.56
Good	652	23.43	779	27.99
Great	2004	72.01	2783	100.00
Frequency Missing = 872				

HOMESTATEHEALTH - How often was it easy to get care, tests, or treatments you needed?

### The FREQ Procedure

CareEasy	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	165	5.93	165	5.93
Usually	631	22.67	796	28.60
Always	1987	71.40	2783	100.00
Frequency Missing = 872				

HOMESTATEHEALTH - How often did your doctor explain things in a way that was easy to understand?

### The FREQ Procedure

DrUnderstand	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	59	2.29	59	2.29
Usually	275	10.70	334	12.99
Always	2237	87.01	2571	100.00
Frequency Missing = 1084				

HOMESTATEHEALTH - How often did your personal doctor listen to you?

### The FREQ Procedure

DrListen	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	62	2.42	62	2.42
Usually	290	11.31	352	13.73
Always	2211	86.27	2563	100.00
Frequency Missing = 1092				

HOMESTATEHEALTH - How often did your personal doctor show respect for what you had to say?

## The FREQ Procedure

<b>DrRespect</b>	<b>Frequency</b>	<b>Percent</b>	<b>Cumulative Frequency</b>	<b>Cumulative Percent</b>
<b>Sometimes/Never</b>	49	1.91	49	1.91
<b>Usually</b>	243	9.45	292	11.35
<b>Always</b>	2280	88.65	2572	100.00
<b>Frequency Missing = 1083</b>				

HOMESTATEHEALTH - How often did your personal doctor spend enough time with you?

The FREQ Procedure

DrTime	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	132	5.15	132	5.15
Usually	450	17.56	582	22.71
Always	1981	77.29	2563	100.00
Frequency Missing = 1092				

HOMESTATEHEALTH - In the last six months, did you get care from another doctor or health provider other than your personal doctor?

The FREQ Procedure

CareMulti	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	1245	48.50	1245	48.50
No	1322	51.50	2567	100.00
Frequency Missing = 1088				

HOMESTATEHEALTH - How often did your personal doctor seemed informed with care you received from other doctors or providers?

The FREQ Procedure

DrInformedMultiDr	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	157	12.76	157	12.76
Usually	296	24.07	453	36.83
Always	777	63.17	1230	100.00
Frequency Missing = 2425				

HOMESTATEHEALTH - How would you rate your personal doctor?

The FREQ Procedure

DrRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Bad	136	4.04	136	4.04
Good	532	15.81	668	19.85
Great	2697	80.15	3365	100.00
Frequency Missing = 290				

HOMESTATEHEALTH - Did you visit a specialist?

## The FREQ Procedure

Specialist	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	925	25.47	925	25.47
No	2707	74.53	3632	100.00
Frequency Missing = 23				

HOMESTATEHEALTH - How often did you get an appointment with a specialist as soon as you needed?

## The FREQ Procedure

SpecialistFast	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	142	15.47	142	15.47
Usually	232	25.27	374	40.74
Always	544	59.26	918	100.00
Frequency Missing = 2737				

HOMESTATEHEALTH - How would you rate your specialist?

## The FREQ Procedure

SpecialistRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Bad	67	7.77	67	7.77
Good	150	17.40	217	25.17
Great	645	74.83	862	100.00
Frequency Missing = 2793				

HOMESTATEHEALTH - Did you get information or help from your health plan's customer services?

The FREQ Procedure

CS	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	1056	29.27	1056	29.27
No	2552	70.73	3608	100.00
Frequency Missing = 47				

HOMESTATEHEALTH - How often were you able to get information or help from your health plan's customer services?

The FREQ Procedure

CSHelp	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	180	17.22	180	17.22
Usually	247	23.64	427	40.86
Always	618	59.14	1045	100.00
Frequency Missing = 2610				

HOMESTATEHEALTH - How often were you treated with respect and courtesy by your health plan's customer services?

The FREQ Procedure

CSRespect	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	79	7.57	79	7.57
Usually	172	16.48	251	24.04
Always	793	75.96	1044	100.00
Frequency Missing = 2611				

HOMESTATEHEALTH - Did you have to fill out any forms with your health plan?

The FREQ Procedure

Forms	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	1442	40.52	1442	40.52
No	2117	59.48	3559	100.00
Frequency Missing = 96				

HOMESTATEHEALTH - How often were forms from your health plan easy to fill out?

### The FREQ Procedure

FormsEasy	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	209	14.77	209	14.77
Usually	454	32.08	663	46.86
Always	752	53.14	1415	100.00
Frequency Missing = 2240				

HOMESTATEHEALTH - How would you rate your health plan?

### The FREQ Procedure

PlanRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Bad	232	6.48	232	6.48
Good	783	21.87	1015	28.34
Great	2566	71.66	3581	100.00
Frequency Missing = 74				

HOMESTATEHEALTH - In general, how woul you rate your overall health?

### The FREQ Procedure

OverallHealthRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Excellent	1494	40.88	1494	40.88
Very Good	1432	39.18	2926	80.05
Good	598	16.36	3524	96.42
Fair	97	2.65	3621	99.07
Poor	3	0.08	3624	99.15
Unknown/Did Not Answer	31	0.85	3655	100.00

HOMESTATEHEALTH - In general, how woul you rate your overall mental or emotional health?

### The FREQ Procedure

MentalHealthRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Excellent	1655	45.28	1655	45.28
Very Good	1092	29.88	2747	75.16
Good	597	16.33	3344	91.49
Fair	232	6.35	3576	97.84
Poor	48	1.31	3624	99.15
Unknown/Did Not Answer	31	0.85	3655	100.00