

Attention MO HealthNet Providers

The 21st Century Cures Act requires Missouri to implement Electronic Visit Verification (EVV) for all Medicaid-funded personal care services, both agency and self-directed, provided through the Department of Social Services, Department of Mental Health, and/or Department of Health and Senior Services. All applicable providers must be able to demonstrate active efforts to fully implement EVV as outlined in the Cures Act by January 1, 2020.

What is Electronic Visit Verification (EVV)?

EVV automatically captures information entered at the time of care and electronically verifies:

- Type of service performed and related tasks (if required by the authorizing agency)
- Individual receiving the service
- Individual providing the service
- Date the service was provided
- Location where service delivery begins and ends
- Time the service begins and ends

Click here for the Code of State Regulations regarding EVV

Who is required to implement EVV?

If you are a MO HealthNet provider and offer any of these services, EVV is required to document service delivery:

- Advanced Personal Care
- Chore
- Consumer-Directed Personal Care
- Homemaker
- In-Home Respite authorized by the Division of Senior & Disability Services (DSDS)
- Personal Care
- Any of these services reimbursed by a Managed Care Organization

What are the benefits of EVV?

- Reduces errors and fraud
- Eliminates the need for paper time sheets and manual billing
- Reduces labor costs through the elimination of costly paperwork
- Enhances efficiency and transparency of services provided to individuals
- Increases accountability of provider agencies and direct care workers
- Improves quality of care
- Provides accurate verification of service delivery to support payroll functions

Questions?

- Visit dss.mo.gov/mhd/providers/electronic-visit-verification.htm
- Email Ask.evvp@dss.mo.gov
- Code of State Regulations: sos.mo.gov/cmsimages/adrules/csr/current/13csr/13c70-3

