

UHC_CHILD - Did you have an illness, injury or condition that needed care right away?

The FREQ Procedure

UrgentCare	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	116	35.80	116	35.80
No	208	64.20	324	100.00
Frequency Missing = 9				

UHC_CHILD - How often did you get care as soon as you needed?

The FREQ Procedure

UrgentCareFast	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	8	7.48	8	7.48
Usually	12	11.21	20	18.69
Always	87	81.31	107	100.00
Frequency Missing = 226				

UHC_CHILD - Did you get a checkup or routine care at a doctor's office as soon as you needed?

The FREQ Procedure

CheckupsFast	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	19	8.80	19	8.80
Usually	52	24.07	71	32.87
Always	145	67.13	216	100.00
Frequency Missing = 117				

UHC_CHILD - How would you rate your health care quality in the last six months?

The FREQ Procedure

CareRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Bad	14	6.01	14	6.01
Good	55	23.61	69	29.61
Great	164	70.39	233	100.00
Frequency Missing = 100				

UHC_CHILD - How often was it easy to get care, tests, or treatments you needed?

The FREQ Procedure

CareEasy	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	14	6.09	14	6.09
Usually	52	22.61	66	28.70
Always	164	71.30	230	100.00
Frequency Missing = 103				

UHC_CHILD - How often did your doctor explain things in a way that was easy to understand?

The FREQ Procedure

DrUnderstand	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	5	2.25	5	2.25
Usually	21	9.46	26	11.71
Always	196	88.29	222	100.00
Frequency Missing = 111				

UHC_CHILD - How often did your personal doctor listen to you?

The FREQ Procedure

DrListen	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	4	1.80	4	1.80
Usually	24	10.81	28	12.61
Always	194	87.39	222	100.00
Frequency Missing = 111				

UHC_CHILD - How often did your personal doctor show respect for what you had to say?

The FREQ Procedure

DrRespect	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	3	1.36	3	1.36
Usually	18	8.14	21	9.50
Always	200	90.50	221	100.00
Frequency Missing = 112				

UHC_CHILD - How often did your personal doctor spend enough time with you?

The FREQ Procedure

DrTime	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	10	4.52	10	4.52
Usually	41	18.55	51	23.08
Always	170	76.92	221	100.00
Frequency Missing = 112				

UHC_CHILD - In the last six months, did you get care from another doctor or health provider other than your personal doctor?

The FREQ Procedure

CareMulti	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	101	45.91	101	45.91
No	119	54.09	220	100.00
Frequency Missing = 113				

UHC_CHILD - How often did your personal doctor seemed informed with care you received from other doctors or providers?

The FREQ Procedure

DrInformedMultiDr	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	9	9.47	9	9.47
Usually	26	27.37	35	36.84
Always	60	63.16	95	100.00
Frequency Missing = 238				

UHC_CHILD - How would you rate your personal doctor?

The FREQ Procedure

DrRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Bad	10	3.44	10	3.44
Good	49	16.84	59	20.27
Great	232	79.73	291	100.00
Frequency Missing = 42				

UHC_CHILD - Did you visit a specialist?

The FREQ Procedure

Specialist	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	72	22.09	72	22.09
No	254	77.91	326	100.00
Frequency Missing = 7				

UHC_CHILD - How often did you get an appointment with a specialist as soon as you needed?

The FREQ Procedure

SpecialistFast	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	7	9.72	7	9.72
Usually	28	38.89	35	48.61
Always	37	51.39	72	100.00
Frequency Missing = 261				

UHC_CHILD - How would you rate your specialist?

The FREQ Procedure

SpecialistRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Bad	1	1.61	1	1.61
Good	15	24.19	16	25.81
Great	46	74.19	62	100.00
Frequency Missing = 271				

UHC_CHILD - Did you get information or help from your health plan's customer services?

The FREQ Procedure

CS	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	79	23.94	79	23.94
No	251	76.06	330	100.00
Frequency Missing = 3				

UHC_CHILD - How often were you able to get information or help from your health plan's customer services?

The FREQ Procedure

CSHelp	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	15	19.74	15	19.74
Usually	18	23.68	33	43.42
Always	43	56.58	76	100.00
Frequency Missing = 257				

UHC_CHILD - How often were you treated with respect and courtesy by your health plan's customer services?

The FREQ Procedure

CSRespect	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	7	9.21	7	9.21
Usually	16	21.05	23	30.26
Always	53	69.74	76	100.00
Frequency Missing = 257				

UHC_CHILD - Did you have to fill out any forms with your health plan?

The FREQ Procedure

Forms	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	108	33.44	108	33.44
No	215	66.56	323	100.00
Frequency Missing = 10				

UHC_CHILD - How often were forms from your health plan easy to fill out?

The FREQ Procedure

FormsEasy	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	14	13.08	14	13.08
Usually	36	33.64	50	46.73
Always	57	53.27	107	100.00
Frequency Missing = 226				

UHC_CHILD - How would you rate your health plan?

The FREQ Procedure

PlanRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Bad	22	6.73	22	6.73
Good	80	24.46	102	31.19
Great	225	68.81	327	100.00
Frequency Missing = 6				

UHC_CHILD - In general, how woul you rate your overall health?

The FREQ Procedure

OverallHealthRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Excellent	138	41.44	138	41.44
Very Good	133	39.94	271	81.38
Good	52	15.62	323	97.00
Fair	6	1.80	329	98.80
Poor	2	0.60	331	99.40
Unknown/Did Not Answer	2	0.60	333	100.00

UHC_CHILD - In general, how woul you rate your overall mental or emotional health?

The FREQ Procedure

MentalHealthRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Excellent	138	41.44	138	41.44
Very Good	98	29.43	236	70.87
Good	66	19.82	302	90.69
Fair	23	6.91	325	97.60
Poor	7	2.10	332	99.70
Unknown/Did Not Answer	1	0.30	333	100.00

UHC_CHILD - Did you file any claims for care to your health plan?

The FREQ Procedure

claimssend	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Frequency Missing = 333				

UHC_CHILD - How often were claims for care to your health plan handled quicly?

The FREQ Procedure

claimsquick	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Frequency Missing = 333				

UHC_CHILD - How often were claims for care to your health plan handled correctly?

The FREQ Procedure

claimscorrect	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Frequency Missing = 333				

UHC_CHILD - Do you now smoke cigarettes or use tobacco every day, some days, or not at all?

The FREQ Procedure

smoke	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Frequency Missing = 333				

UHC_CHILD - How often were you advised to quit smoking or using tobacco by your doctor/health provider?

The FREQ Procedure

smokeadvice	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Frequency Missing = 333				

UHC_CHILD - How often was medication recommended to help quit smoking/tobacco products by your doctor/health provider?

The FREQ Procedure

smokemedicine	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Frequency Missing = 333				

UHC_CHILD - How often were methods or strategies (other than medication) discussed or provided to help quit smoking/tobacco products by your doctor/health provider?

The FREQ Procedure

smokestrategies	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Frequency Missing = 333				