

HSH\_CAHPs\_CHILD - Did you have an illness, injury or condition that needed care right away?

### The FREQ Procedure

UrgentCare	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	140	35.99	140	35.99
No	249	64.01	389	100.00
Frequency Missing = 6				

HSH\_CAHPs\_CHILD - How often did you get care as soon as you needed?

### The FREQ Procedure

UrgentCareFast	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	8	5.71	8	5.71
Usually	5	3.57	13	9.29
Always	127	90.71	140	100.00
Frequency Missing = 255				

HSH\_CAHPs\_CHILD - Did you get a checkup or routine care at a doctor's office as soon as you needed?

### The FREQ Procedure

CheckupsFast	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	19	7.42	19	7.42
Usually	42	16.41	61	23.83
Always	195	76.17	256	100.00
Frequency Missing = 139				

HSH\_CAHPs\_CHILD - How would you rate your health care quality in the last six months?

### The FREQ Procedure

CareRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Bad	21	7.72	21	7.72
Good	50	18.38	71	26.10
Great	201	73.90	272	100.00
Frequency Missing = 123				

HSH\_CAHPs\_CHILD - How often was it easy to get care, tests, or treatments you needed?

## The FREQ Procedure

CareEasy	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	18	6.69	18	6.69
Usually	48	17.84	66	24.54
Always	203	75.46	269	100.00
Frequency Missing = 126				

HSH\_CAHPS\_CHILD - How often did your doctor explain things in a way that was easy to understand?

## The FREQ Procedure

DrUnderstand	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	8	3.13	8	3.13
Usually	24	9.38	32	12.50
Always	224	87.50	256	100.00
Frequency Missing = 139				

HSH\_CAHPS\_CHILD - How often did your personal doctor listen to you?

## The FREQ Procedure

DrListen	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	8	3.14	8	3.14
Usually	22	8.63	30	11.76
Always	225	88.24	255	100.00
Frequency Missing = 140				

HSH\_CAHPS\_CHILD - How often did your personal doctor show respect for what you had to say?

## The FREQ Procedure

DrRespect	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	4	1.56	4	1.56
Usually	19	7.39	23	8.95
Always	234	91.05	257	100.00
Frequency Missing = 138				

HSH\_CAHPs\_CHILD - How often did your personal doctor spend enough time with you?

The FREQ Procedure

DrTime	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	15	5.84	15	5.84
Usually	37	14.40	52	20.23
Always	205	79.77	257	100.00
Frequency Missing = 138				

HSH\_CAHPs\_CHILD - In the last six months, did you get care from another doctor or health provider other than your personal doctor?

The FREQ Procedure

CareMulti	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	114	44.53	114	44.53
No	142	55.47	256	100.00
Frequency Missing = 139				

HSH\_CAHPs\_CHILD - How often did your personal doctor seemed informed with care you received from other doctors or providers?

The FREQ Procedure

DrInformedMultiDr	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	13	11.71	13	11.71
Usually	20	18.02	33	29.73
Always	78	70.27	111	100.00
Frequency Missing = 284				

HSH\_CAHPs\_CHILD - How would you rate your personal doctor?

The FREQ Procedure

DrRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Bad	12	3.34	12	3.34
Good	56	15.60	68	18.94
Great	291	81.06	359	100.00
Frequency Missing = 36				

HSH\_CAHPs\_CHILD - Did you visit a specialist?

## The FREQ Procedure

Specialist	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	77	19.64	77	19.64
No	315	80.36	392	100.00
Frequency Missing = 3				

HSH\_CAHPs\_CHILD - How often did you get an appointment with a specialist as soon as you needed?

## The FREQ Procedure

SpecialistFast	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	13	17.33	13	17.33
Usually	14	18.67	27	36.00
Always	48	64.00	75	100.00
Frequency Missing = 320				

HSH\_CAHPs\_CHILD - How would you rate your specialist?

## The FREQ Procedure

SpecialistRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Bad	2	3.03	2	3.03
Good	16	24.24	18	27.27
Great	48	72.73	66	100.00
Frequency Missing = 329				

HSH\_CAHPs\_CHILD - Did you get information or help from your health plan's customer services?

The FREQ Procedure

CS	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	99	26.05	99	26.05
No	281	73.95	380	100.00
Frequency Missing = 15				

HSH\_CAHPs\_CHILD - How often were you able to get information or help from your health plan's customer services?

The FREQ Procedure

CSHelp	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	5	5.26	5	5.26
Usually	28	29.47	33	34.74
Always	62	65.26	95	100.00
Frequency Missing = 300				

HSH\_CAHPs\_CHILD - How often were you treated with respect and courtesy by your health plan's customer services?

The FREQ Procedure

CSRespect	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Usually	9	9.47	9	9.47
Always	86	90.53	95	100.00
Frequency Missing = 300				

HSH\_CAHPs\_CHILD - Did you have to fill out any forms with your health plan?

The FREQ Procedure

Forms	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Yes	122	32.62	122	32.62
No	252	67.38	374	100.00
Frequency Missing = 21				

SHH\_CAHPS\_CHILD - How often were forms from your health plan easy to fill out?

### The FREQ Procedure

FormsEasy	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Sometimes/Never	10	8.40	10	8.40
Usually	35	29.41	45	37.82
Always	74	62.18	119	100.00
Frequency Missing = 276				

SHH\_CAHPS\_CHILD - How would you rate your health plan?

### The FREQ Procedure

PlanRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Bad	21	5.43	21	5.43
Good	85	21.96	106	27.39
Great	281	72.61	387	100.00
Frequency Missing = 8				

SHH\_CAHPS\_CHILD - In general, how would you rate your overall health?

### The FREQ Procedure

OverallHealthRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Excellent	173	43.80	173	43.80
Very Good	127	32.15	300	75.95
Good	76	19.24	376	95.19
Fair	7	1.77	383	96.96
Poor	2	0.51	385	97.47
Unknown/Did Not Answer	10	2.53	395	100.00

SHH\_CAHPS\_CHILD - In general, how would you rate your overall mental or emotional health?

### The FREQ Procedure

MentalHealthRate	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Excellent	183	46.33	183	46.33
Very Good	107	27.09	290	73.42
Good	68	17.22	358	90.63
Fair	26	6.58	384	97.22
Poor	4	1.01	388	98.23
Unknown/Did Not Answer	7	1.77	395	100.00